

Cynthia Duby, RN CLNC

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Professional
experience

October 12, 1999 TrinityCare Hospice Torrance, CA
Triage RN

October 1999 through July 2001

- Field RN Case Manager and worked in the Torrance, Valley, and Orange County offices carrying a full case load.
- Performed the duties of an After-Hours triage RN whenever staffing resources dictated the need, while maintaining a full case load.

July 2001 through Present

- Full time triage RN, performing the full range of duties assigned and providing flexibility by working virtually any shift to ensure a triage RN was always available to maintain the highest of patient care standards.
- During time of influx of new patients from Cedars, performed admissions.
- Acted as the Administrator on Call for both normal evening and weekend tours of duty.
- Performed a wide range of administrative duties while acting as Administrator on Call including, but not limited to, accepting referrals, scheduling of triage staff, attending to urgent staffing needs and addressing concerns.

January, 2004 Heartland Hospice West Covina, CA
RN

January, 2004 through October, 2005

- Case manager, triage RN, and admissions RN.
- Performed QI and compliance focused chart reviews for both home and facility (Long Term Care and Hospital) patients.
- Performed a wide range of administrative duties per diem while filling in for the Director of Clinical Services or the Patient Care Manager. Duties included accepting referrals, scheduling staff, attending to urgent patient and referral source needs and receiving complaints.

Additional
professional
activities

CLNC training and certification.

CLNC Apprenticeship program graduate.

Earned a CHPN certification.

Actively sought new and innovative methods, policies and procedures to help improve patient care and team morale through active membership in the After-Hours Workout Committee for TrinityCare Hospice.

Seriously worked to maintain the established high level of professional and medical ethics through four years of active membership in the Ethics Committee for TrinityCare Hospice.

Completed writing comprehensive Triage Manual and Triage Desk Reference.

Professional memberships

Member of the NACLNC (National Alliance of Certified Legal Nurse Consultants).

Member of the HPNA (Hospice and Palliative Nurse Association).

Accreditations

CLNC certification obtained and current.

CHPNA certification obtained and current.

Awards received

SCCPI (Southern California Cancer Pain Initiative) Award as member of the Triage Team